

Section 4

Action Plan

The Priority Objectives have been established; therefore the Area Agency has determined the steps to be taken to insure that the specified end product will be achieved. It is ultimately imperative that the end product will be achieved by the due date. The action plans listed in the content of this section will include lists of steps to achieve the objectives and specific tasks. It also consists of a time table. After consideration of resources, barriers and gaps, the following objectives are priorities:

1. Goal Area/Statement: To establish a comprehensive network of Personal Care Services (for non-certified Medicaid Homemakers) which are needed by the Low Income, Minority Older Individuals and Frail Homebound (Isolated Elderly) within the entire North Delta service area.
 - 1.1. By 3/30/2011 request permission from the Governor's Office of Elderly Affairs to coordinate Personal Care Services with Homemaker Services.
 - 1.2. By 3/30/2011 have an effective training program designed to meet the Personal Care needs of seniors by regions.
 - 1.3. To determine by 7/1/2011 how Personal Care Services will be effectively operational within the service area.
 - 1.4. By 7/1/2011 identify potential problems and adjust activities to avoid duplication of services by other providers if applicable.
 - 1.5. To begin assessing and monitoring in quarterly intervals by 1/30/2012 the results of Councils on Aging efforts.
2. Goal Area/Statement: To provide program and technical assistance to Councils on Aging serving seniors 60 and over with Minor Home Repair needs.
 - 2.1. By 8/1/2011 design a specific questionnaire and assistance on the type of repairs needed.
 - 2.2. By 9/20/2011 identify list and selection criteria for targeted groups of seniors according to North Delta computerized maps.
 - 2.3. By 10/29/2011 review information received from Advisory Council members in helping to identify needs of their constituents according to the maps.
 - 2.4. By 11/20/2011 identify potential agencies and grantee organization for funding.
 - 2.5. By 12/20/2011 from the identified resources, compile a list of funding agencies or private nonprofit Agencies/Churches.
 - 2.6. By 1/20/2012 apply for funding if applicable.
 - 2.7. By 3/30/2012 Monitor and Assess the effectiveness of the service.
3. Goal Area/Statement: To meet the Transportation needs and inquiries of seniors with Doctor Appointments, Shopping, and Visiting.
 - 3.1. By 6/30/2011 have in operation a revised Transportation Risk Management Plan that will result in increased units of services and assistance rendered.
 - 3.2. By 11/30/2011 locate a target population on computerized mapping of seniors who have been identified in need of service.
 - 3.3. By 3/15/2012 conduct interviews with participants for a report of their pending unmet/met needs.

- 3.4. By 6/30/2012 review the increased units rendered.
- 3.5. By 9/15/2012 review results for revisions at present.
4. Goal Area/Statement: To conduct a meeting with local Legal Service Provider to write an effective plan to target older seniors needing Services and residing in a wider demographic area.
 - 4.1. By 8/1/2011 design a questionnaire for dissemination among seniors on the type, selection criteria, and availability of Legal Services within the various communities.
 - 4.2. By 11/1/2011 write a data analysis plan on information with performance, and effective increase of service units.
 - 4.3. Contact Legal Provider by 1/15/2011 on the result of the plan.
 - 4.4. By 3/1/2012 introduce plan to Councils on Aging.
 - 4.5. By 6/30/2012 begin assessing Provider at designated intervals on revised programs such as Prevention of Abuse, Promotion Awareness, Custody and Advocacy Programs and freedom of discrimination on the basis of age or disability.
5. Goal Area/Statement: To establish an innovative alternative for dissemination of Health Issues and New Meds.
 - 5.1. To complete an individual need profile of the Low-Income Older Seniors, Frail, Homebound/Isolated Elderly on Health Issues and New Meds by 7/1/2011.
 - 5.2. To analyze needs and determine priorities on Information on Health Issues by 7/1/2011.
 - 5.3. By 7/1/2011 identify alternatives for the SenioRx Program for the best selected approach for continuance if not funded.
 - 5.4. By 1/30/2012 revise commitment of resources from Public and Private Agencies which are directed toward meeting the needs and services.
 - 5.5. By 7/1/2012 Assess information of Advisory Council Members on action taken on the level of performance for Program continuance.
 - 5.6. By 10/25/2012 complete an assessment of efforts/inputs.
6. Goal Area/Statement: To increase the number of Home Delivered Meals for an unduplicated total earmarked for the designated targeted population and area not tapped according to North Delta mapping.
 - 6.1. By 7/1/2011 complete an analysis of seniors presently served (unduplicated numbers) without dispersing alternatives to meet projected units.
 - 6.2. By 10/30/2011 review projected units with Advisory Council Members for a review of the analysis plan for increased units.
 - 6.3. By 1/30/2012 provide assistance to Councils on Aging in innovative ways to maintain increased units/unmet needs.
 - 6.4. By 4/15/2012 sign an Inter-Agency Agreements with Home Health Agencies that have committed to assist Councils on Aging.
 - 6.5. By 9/30/2012 Field test the innovative approaches to insure validity and clarity.
 - 6.6. By 12/15/2012 Revise analysis plan based on the field test to its final form.
 - 6.7. By 3/1/2013 initiate a complete revised monitoring and assessment plan for the Home Delivered Meals program.